

Jungle Kids Ltd

Behaviour Management Policy - Jungle Kids

Introduction

At Jungle Kids, we are committed to providing a safe, structured, and supportive environment where all children can flourish emotionally, socially, and intellectually. Our rules and expectations are designed to promote self-respect, self-discipline, and respect for others and their property. Courtesy, kindness, and good manners are essential values we encourage in every child.

We use a positive approach to behaviour management and ensure that every child and member of staff is treated with dignity and respect. In partnership with parents and carers, we apply clear, consistent, and constructive strategies to support positive behaviour and enjoyment during their time at Jungle Kids.

Expectations of Children and Behaviour Strategy

At Jungle Kids staff follow the Stop-Look-Listen Policy:

- STOP: All children must stop what they are doing
- LOOK: Look at the member of staff; at this point all children should be quiet
- LISTEN: The children will raise their hand as a sign of paying attention along with the members of staff

Children attending Jungle Kids are expected to:

- Demonstrate socially acceptable behaviour
- Respect one another, embracing differences in race, gender, ability, age, and religion
- Develop self-discipline and independence
- Participate enthusiastically in a range of activities
- Ask for help when needed

- Respect all staff and fellow children
- Be kind and show understanding of others
- Avoid using rude, abusive, or offensive language
- Report any incidents of bullying and avoid participating in it
- Behave with politeness

Respecting Property

Children will:

- Use litter bins provided
- Eat and drink in designated areas during break and lunch
- Not chew gum

Encouraging Positive Behaviour

Positive behaviour is encouraged through:

- Staff setting positive examples
- Praise and recognition for good behaviour
- A wide range of engaging activities tailored to children's interests

We understand that all children are learning and growing, and may need support to understand boundaries. Our staff are trained to identify potential triggers and respond with empathy and guidance.

Responding to Inappropriate Behaviour

If a child behaves inappropriately:

- Staff will respond calmly and firmly
- The child may be temporarily removed from the activity
- Staff will explain clearly why the behaviour was unacceptable
- The child will be given a chance to reflect and explain their actions

- Staff will support conflict resolution between children
- Persistent issues will be discussed with parents, and strategies put in place
- Should a child's poor behaviour continue or it is causing a danger to themselves or others, parents will be contacted via phone and may need to collect the child.

If behaviour does not improve after these steps, the child may be excluded from attending further sessions. The process and reasons will be clearly explained to the child and their parent or carer.

Physical Intervention

Physical intervention will only be used as a last resort, and only:

- To prevent harm to the child or others
- To prevent serious damage to property

If restraint is necessary:

- The Managing Director will be informed
- An Incident Record will be completed
- Parents/carers will be informed at the earliest opportunity

If staff are not confident in managing the situation safely, the Managing Director or emergency services may be contacted. Serious incidents will be documented and monitored. Should the incident be serious, OFSTED and the LADO will be informed.

Booking, Fees & Cancellations

- The cost of attending Jungle Kids is £37 per day.
- We reserve the right to cancel a session if necessary but will endeavour to give a 7-day minimum notice period.
- Refunds via childcare vouchers will be returned to your voucher wallet for future use with Jungle

Kids Ltd.

- For refunds processed through Stripe (card or transfer payments), a £4 admin fee will be deducted.
- Payments made via card or bank transfer can be refunded directly to your bank account.
- A minimum of 24 hours cancellation notice must be given to receive a refund.
- Cancellation and change of days can be done through the Ipal booking system.

Agreement

By signing up to Jungle Kids, you are agreeing to adhere to and support this Behaviour Management Policy and the terms outlined above.

Jungle Kids Ltd

Providing safe, fun, and enriching environments for children to play, learn, and grow.